

**MADISON COUNTY ROAD DEPARTMENT**

**FEBRUARY 2015**

**SERVICE CALL SCHEDULE**

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address                  | Location / District                |   |                              |
|--|----------------------|--|--|-----------------------------------|------------------------------------|---|------------------------------|
| 10285  | 06/03/09<br>02/26/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>2.0 <b>O-to-C</b> | Road Condition<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Latham, Ezelle<br>Pat Cobb Road         | Pat Cobb Rd                  |
| Customer came by office to requesting grading and gravel. Also cleaning of the ditching that have trees and debris causing |                      |  |  |                                   |                                    |   |                              |
| 15389  | 03/01/12<br>02/16/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>1.0 <b>O-to-C</b> | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Willoughby, Michael<br>Trace Harbor Rd. | Trace Harbor Rd              |
| Check drainage.  |                      |  |  |                                   |                                    |   |                              |
| 15711  | 04/27/12<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>1.0 <b>O-to-C</b> | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Collier, Katherine<br>Raintree Road     | Raintree Rd                  |
| Requesting storm drain to be corrected, and please call and let her know if their's anything she need to do                |                      |  |  |                                   |                                    |   |                              |
| 16322  | 08/27/12<br>02/16/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.9 <b>O-to-C</b> | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Sharp<br>Cotton Wood Cv                 | Cotton Wood Cv<br>District 3 |
| Strom drain is stopped up with debris flooding the culdesac when it rains in the Timbers of Ashbrooke                      |                      |  |  |                                   |                                    |   |                              |
| 16874  | 01/02/13<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.8 <b>O-to-C</b> | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Hughes, Betty<br>Summerlin Rd           | Summerlin Rd<br>District 5   |
| Culvert near 397 Summerlin Rd needs cleaning out causing flood   |                      |  |  |                                   |                                    |   |                              |
| 16925  | 01/11/13<br>02/26/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.7 <b>O-to-C</b> | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Walters, Bonnie<br>Sycamore Ridge       | Sycamore Ridge               |
| No drainage at address causing flooding in back yard   |                      |  |  |                                   |                                    |   |                              |

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|---|----------------------|--|--|-------------------------------------|------------------------------------|--|-----------------------------------|
| 16935   | 01/14/13<br>02/24/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.7 <b>O-to-C</b> | Drainage<br>Medium Priority         | Brown, Shirley<br>Road Maintenance | Jones, Shane<br>Crawford Rd                  | Crawford Rd<br>District 4         |
| Drainage problems at 118 and 164 Crawford Rd water not flowing through the culverts clogged   |                      |  |  |                                     |                                    |  |                                   |
| 16937   | 01/15/13<br>02/23/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.7 <b>O-to-C</b> | Drainage<br>Medium Priority         | Brown, Shirley<br>Road Maintenance | Burton, Rhonda<br>Twin Lakes Dr              | Twin Lakes Dr<br>District 1       |
| Water drainage problem culvert not sitting correctly too high                                 |                      |  |  |                                     |                                    |  |                                   |
| 16941   | 01/15/13<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.7 <b>O-to-C</b> | Drainage<br>Medium Priority         | Brown, Shirley<br>Road Maintenance | Sharon<br>North Old Canton Rd                | North Old Canton Rd<br>District 1 |
| Drainage problem; culvert stopped near address flooding the road                              |                      |  |  |                                     |                                    |  |                                   |
| 17063   | 02/06/13<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.7 <b>O-to-C</b> | Illegal Dumpsite<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Lowery, John and Judith<br>Waldrop Rd        | Waldrop Rd<br>District 4          |
| Cleaning of ditch or gulley on road   |                      |  |  |                                     |                                    |  |                                   |
| 17130   | 02/19/13<br>02/23/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.7 <b>O-to-C</b> | Drainage<br>Medium Priority         | Brown, Shirley<br>Road Maintenance | Leucky, Jim<br>Meadowareen Lane(Deerfield St | Meadowareen Ln<br>District 1      |
| Customer requesting that the drain behind his house need cleaning out it approx.10 feet deep. |                      |  |  |                                     |                                    |  |                                   |
| 17170   | 02/26/13<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.7 <b>O-to-C</b> | Ditching<br>Medium Priority         | Brown, Shirley<br>Road Maintenance | C, Patrick<br>Hallmark Place                 | Hallmark Pl                       |
| Requesting ditching   |                      |  |  |                                     |                                    |  |                                   |

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|--|----------------------|--|--|---|------------------------------------|---------------------------------------|----------------------------------|
| 17329  | 03/26/13<br>02/20/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.7 <b>O-to-C</b> | Gravel<br>Medium Priority<br>Road Maintenance   | Brown, Shirley<br>Road Maintenance | Bank, Arlena<br>Williams Brooks Road  | Williams Brooks Rd<br>District 4 |
| Requesting gravel on Road.                             |                      |  |  |   |                                    |                                       |                                  |
| 17362  | 04/01/13<br>02/25/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.6 <b>O-to-C</b> | Gravel<br>Medium Priority<br>Road Maintenance   | Brown, Shirley<br>Road Maintenance | Franklin, Ken<br>Rocky Hill Rd        | Rocky Hill Rd<br>District 5      |
| Needs gravel for culvert: muddy                        |                      |  |  |   |                                    |                                       |                                  |
| 17377  | 04/02/13<br>02/06/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.6 <b>O-to-C</b> | Drainage<br>Medium Priority<br>Road Maintenance | Brown, Shirley<br>Road Maintenance | Smith, Lashandria<br>East Ave         | East Ave<br>District 4           |
| Ditch behind house needs cleaning and cutting of grass |                      |  |  |   |                                    |                                       |                                  |
| 17378  | 04/02/13<br>02/23/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.6 <b>O-to-C</b> | Gravel<br>Medium Priority<br>Road Maintenance   | Brown, Shirley<br>Road Maintenance | Williams, Ossie<br>Williams Brooks Rd | Williams Brooks Rd<br>District 4 |
| graded the road and now need gravel muddy mess         |                      |  |  |   |                                    |                                       |                                  |
| 17380  | 04/03/13<br>02/06/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.6 <b>O-to-C</b> | Drainage<br>Medium Priority<br>Road Maintenance | Brown, Shirley<br>Road Maintenance | Stricklin, Bridget<br>Woodbine Ct     | Woodbine Ct<br>District 1        |
| Drainage problem                                       |                      |  |  |   |                                    |                                       |                                  |
| 17416  | 04/12/13<br>02/09/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.6 <b>O-to-C</b> | Gravel<br>Medium Priority<br>Road Maintenance   | Brown, Shirley<br>Road Maintenance | Williams, Mrs<br>Williams Brooks Rd   | Williams Brooks Rd<br>District 5 |
| Bracev Road and Williams Brooks Rd need gravel.        |                      |  |  |   |                                    |                                       |                                  |

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|---|----------------------|--|--|---|------------------------------------|---------------------------------------|----------------------------------|
| 17514   | 04/29/13<br>02/13/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.6 <b>O-to-C</b> | Ditching<br>Medium Priority<br>Road Maintenance             | Brown, Shirley<br>Road Maintenance | Smith, Kallie<br>Main St              | Main St<br>District 5            |
| Need ditches clean holding water not draining                                     |                      |  |  |   |                                    |                                       |                                  |
| 17554   | 05/06/13<br>02/09/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.6 <b>O-to-C</b> | Drainage<br>Medium Priority<br>Road Maintenance             | Brown, Shirley<br>Road Maintenance | Hankins, George<br>Industrial Dr N    | Industrial Dr N<br>District 4    |
| Culvert is stopped up flooding the yard   |                      |  |  |   |                                    |                                       |                                  |
| 17627   | 05/14/13<br>02/24/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.6 <b>O-to-C</b> | Ditching<br>Medium Priority<br>Road Maintenance             | Brown, Shirley<br>Road Maintenance | Jolly, Michael<br>Truitt Rd           | Truitt Rd<br>District 5          |
| Dirt filling up the ditches and flooding the road coming off of Lorina Rd         |                      |  |  |   |                                    |                                       |                                  |
| 17728   | 05/28/13<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.6 <b>O-to-C</b> | Ditching<br>Medium Priority<br>Road Maintenance             | Brown, Shirley<br>Road Maintenance | Porter, Charles<br>Mt Olive Church Rd | Mt Olive Church Rd<br>District 3 |
| Ditches need to be cleaned out  |                      |  |  |   |                                    |                                       |                                  |
| 17801   | 06/10/13<br>02/23/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.6 <b>O-to-C</b> | Drainage<br>Medium Priority<br>Road Maintenance             | Brown, Shirley<br>Road Maintenance | Sutherland, Joseph<br>Lawrence Rd     | Lawrence Rd<br>District 5        |
| Water is standing across the street from mail box where loggers removed a culvert |                      |  |  |   |                                    |                                       |                                  |
| 17836   | 06/17/13<br>02/16/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.6 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Road Maintenance | Brown, Shirley<br>Road Maintenance | McCann, Joe<br>Traceview Rd           | Traceview Rd<br>District 1       |
| Need culvert widen for safety purpose deep ditch in Twin Harbor S/D               |                      |  |  |   |                                    |                                       |                                  |

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|---|----------------------|--|--|--|------------------------------------|------------------------------------|----------------------------|
| 18043   | 07/26/13<br>02/13/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Flood/Water Related<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Layman, Michael<br>Trace Harbor Rd | Trace Harbor Rd            |
| Front ditch is holding water: water will not dry out of ditch                     |                      |  |  |  |                                    |                                    |                            |
| 18239   | 09/20/13<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Drainage<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Monica<br>Marsha's Way             | Marashas Way<br>District 1 |
| Water not draining sitting and Weeds and reeds growing in ditch                   |                      |  |  |  |                                    |                                    |                            |
| 18280   | 10/03/13<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Ditching<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Morris                             | Childress Ln<br>District 4 |
| ditch work needed on road from Hwy 22 to the first big curve                      |                      |  |  |  |                                    |                                    |                            |
| 18283   | 10/03/13<br>02/23/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Other<br>Medium Priority               | Brown, Shirley<br>Road Maintenance | Stevenson, Melvin<br>Road Dept     | Old 51 Rd<br>District 3    |
| Needs ditching.   |                      |  |  |  |                                    |                                    |                            |
| 18323   | 10/15/13<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Ditching<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Miaqins, Thomas<br>Permenter Rd    | Permenter Rd<br>District 5 |
| Ditch need to be shaped up for resident could mow ditch better                    |                      |  |  |  |                                    |                                    |                            |
| 18350   | 10/28/13<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.4 <b>O-to-C</b> | Drainage<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Smith, Carl<br>Hunt Cir            | Hunt Cir<br>District 3     |
| Drainage problem is flooding property need water to be directed behind property : |                      |  |  |  |                                    |                                    |                            |

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|---|----------------------|--|--|---|------------------------------------|--|
| 18359   | 10/30/13<br>02/16/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.4 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Roisides, John<br>Twelve Oaks Rd<br>District 4   |
| Ditches at culvert needs cleaning are washing gravel from driveway                                  |                      |  |  |   |                                    |  |
| 18393   | 11/08/13<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.4 <b>O-to-C</b> | Ditching<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Upton, Roy<br>Lizzie Ln<br>District 4            |
| Ditching is needed on road shoulders are getting shallow  |                      |  |  |   |                                    |  |
| 18419   | 11/19/13<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.4 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Garrett, John<br>202 Simpson Rd<br>District 4    |
| Need culvert at 202 and 232 need culvert one is staked will like to meet someone before installing. |                      |  |  |   |                                    |  |
| 18641   | 01/16/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Ditching<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Brewer, Cynthia<br>Gunter Rd<br>District 5       |
| Requesting for the ditches be cleaned making driveway flood when it rain                            |                      |  |  |   |                                    |  |
| 18714   | 02/05/14<br>02/03/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Boolas, Mike<br>Whisper Lake Blvd<br>District 3  |
| Water pooling in street in front of house when it rains.  |                      |  |  |   |                                    |  |
| 18738   | 02/13/14<br>02/09/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Burks, Velma<br>Willimas Carson Rd<br>District 5 |
| Need ditches to be trenched on road entire road mainly near 141 water coming off road flooding yard |                      |  |  |   |                                    |  |

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|---|----------------------|--|--|-----------------------------|------------------------------------|------------------------------------|-------------------------------|
| 18794   | 02/24/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Martin, Alice<br>Stump Bridge Rd   | Stump Bridge Rd<br>District 5 |
| Water in ditch is not draining just standing  |                      |  |  |                             |                                    |                                    |                               |
| 18806   | 02/25/14<br>02/20/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Ditching<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Hughes, Rashad<br>Summerlin Rd     | Summerlin Rd<br>District 5    |
| Ditches on road need trees and debris cleaned out causing road to flood causing pot holes and washing out of road |                      |  |  |                             |                                    |                                    |                               |
| 18817   | 02/26/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Ditching<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Dotson, Corrine<br>Johnson Hill Rd | Johnson Hill Rd<br>District 5 |
| Ditched need to be cleaned out making flooding happen   |                      |  |  |                             |                                    |                                    |                               |
| 18827   | 02/27/14<br>02/24/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Ditching<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Customer<br>Ramage Rd              | Ramage Rd<br>District 4       |
| Ditches and culvert needs to be cleaned out   |                      |  |  |                             |                                    |                                    |                               |
| 18836   | 02/28/14<br>02/02/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Ditching<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Eubank, Sandra<br>Westminster Ct   | Westminster Ct<br>District 3  |
| Needs ditching on right of way and ditch needs to be sloped.  |                      |  |  |                             |                                    |                                    |                               |
| 18863   | 03/06/14<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Grading<br>Medium Priority  | Brown, Shirley<br>Road Maintenance | Vaughn, Wallace<br>Parker Rd       | Parker Rd<br>District 5       |
| Pot holes in road need patching   |                      |  |  |                             |                                    |                                    |                               |

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|---|----------------------|--------------------------------|--|---|------------------------------------|---|-----------------------------------|
| 18864   | 03/06/14<br>02/13/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Jenninas, Lee<br>Mae Ave                    | Mae Ave<br>District 5             |
| Culvert is holding water in the driveway and culvert is bent  |                      |                                |  |   |                                    |   |                                   |
| 18870   | 03/10/14<br>02/12/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Jordan Jr, Thomas C.<br>Robinson Springs Rd | Robinson Springs Rd<br>District 3 |
| Needing a culvert for new residence will have it staked off   |                      |                                |  |   |                                    |   |                                   |
| 18961   | 03/21/14<br>02/19/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Wilkinson, Jenny<br>Stillhouse Creek Dr     | Stillhouse Creek Dr<br>District 3 |
| Stays wet in front of house in the street length of house   |                      |                                |  |   |                                    |   |                                   |
| 18966   | 03/24/14<br>02/12/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Lumpkins, Pamela<br>Stump Bridge Rd         | Stump Bridge Rd<br>District 1     |
| Standing water at drive way @ culvert water not draining  |                      |                                |  |   |                                    |   |                                   |
| 18987   | 03/28/14<br>02/19/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Buckle, Bill<br>cook-Cobb Road              | Cook Cobb Rd<br>District 5        |
| customer states that we installed the culvert but its not big enough ask if someone will go out and check it. |                      |                                |  |   |                                    |   |                                   |
| 19025   | 04/03/14<br>02/05/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Smith, Ruby<br>Giles Drive                  | Giles Dr<br>District 3            |
| Culvert stopped up.   |                      |                                |  |   |                                    |   |                                   |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates                | Type / Priority                | Assignee / Department                                      | Caller / Address                        | Location / District                |                                 |                           |
|---|----------------------|--------------------------------|--|---|------------------------------------|---------------------------------|---------------------------|
| 19032   | 04/04/14<br>02/27/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Jerome, Allen<br>Old Hwy 51     | Old Hwy 51                |
| A larger wider culvert needs to be installed where there is an old culvert entrance to a field across from Field Rd and 1/2 m |                      |                                |  |   |                                    |                                 |                           |
| 19043   | 04/07/14<br>02/09/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Flood/Water Related<br>Medium Priority  | Brown, Shirley<br>Road Maintenance | Bouldin, Johnnie<br>Adams Lane  | Adams Ln<br>District 5    |
| Customer states that waters flooding .  |                      |                                |  |   |                                    |                                 |                           |
| 19045   | 04/07/14<br>02/09/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Ditching<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Smith, Theodore<br>Kearney Road | Kearney Rd<br>District 5  |
| Requesting ditching so water can drain freely.  |                      |                                |  |   |                                    |                                 |                           |
| 19056   | 04/08/14<br>02/09/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Strona, Judy<br>Strona Rd       | Strona Rd<br>District 1   |
| Culvert on road needs to be asphalt has many holes in it  |                      |                                |  |   |                                    |                                 |                           |
| 19071   | 04/09/14<br>02/09/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Gravel<br>Medium Priority               | Brown, Shirley<br>Road Maintenance | Foscett, Doris<br>Robinson Rd   | Robinson Rd<br>District 4 |
| gravel needed on culvert has been washed away   |                      |                                |  |   |                                    |                                 |                           |
| 19072   | 04/09/14<br>02/19/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Thompson, Denoah<br>Old Hwy 16  | Old Hwy 16<br>District 5  |
| Requesting culvert: will have it staked off from old culvert: need it wider   |                      |                                |  |   |                                    |                                 |                           |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address                       | Location / District                |  |                                 |
|---|----------------------|--|--|--|------------------------------------|--|---------------------------------|
| 19088   | 04/11/14<br>02/23/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Gravel<br>Medium Priority              | Brown, Shirley<br>Road Maintenance | Butler, Toby<br>Twelve Oaks Trace      | Twelve Oaks Trace<br>District 4 |
| Need gravel on culverts on gravel side of grade; also road need gravel                                  |                      |  |  |  |                                    |  |                                 |
| 19106   | 04/14/14<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Flood/Water Related<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Parris<br>Ellis Rd                     | Ellis Rd<br>District 4          |
| Flooding of driveway need someone to check out culvert  |                      |  |  |  |                                    |  |                                 |
| 19109   | 04/14/14<br>02/20/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | McCullough, Annette<br>Stump Bridge Rd | Stump Bridge Rd<br>District 5   |
| Culvert across the street is flooding road and driveway :Water standing and not flowing through culvert |                      |  |  |  |                                    |  |                                 |
| 19117   | 04/14/14<br>02/13/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Smith, Ruby<br>Livinston Rd            | Livinston Rd<br>District 2      |
| Culvert needs to be cleaned out at LivinstonRd and Giles Dr causing flooding                            |                      |  |  |  |                                    |  |                                 |
| 19120   | 04/14/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Shepperd, Spence<br>Crawford Rd        | Crawford Rd<br>District 2       |
| Culvert is stopped up water is washing gravel off the culvert   |                      |  |  |  |                                    |  |                                 |
| 19128   | 04/14/14<br>02/11/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Boulden, Martha<br>Adams Ln            | Adams Ln<br>District 5          |
| Flooding on road coming onto property needs to clean ditch and culvert up above property                |                      |  |  |  |                                    |  |                                 |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address                  | Location / District                |  |                                   |
|---|----------------------|--|--|-----------------------------------|------------------------------------|--|-----------------------------------|
| 19145   | 04/15/14<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Machado, Connie<br>North Livingston Rd | North Livingston Rd<br>District 3 |
| Culvert to be cleaned; water is out going over driveway   |                      |  |  |                                   |                                    |  |                                   |
| 19181   | 04/21/14<br>02/23/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Road Condition<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Strange, Pam<br>Chapel Hill Rd         | Chapel Hill Rd<br>District 3      |
| Water from Lake has washed dirt from under the pavement/asphalt has two reflectors showing spot                       |                      |  |  |                                   |                                    |  |                                   |
| 19182   | 04/21/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Jones, Jess<br>Crawford Rd             | Crawford Rd<br>District 4         |
| Culvert is stopped up with leaves and debris: even cross drains on road are stopped up                                |                      |  |  |                                   |                                    |  |                                   |
| 19207   | 04/23/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Shepherd, Walt<br>Crawford Rd          | Crawford Rd<br>District 4         |
| Culverts has been washed out need dirt/gravel and cleaning out so water can flow through                              |                      |  |  |                                   |                                    |  |                                   |
| 19209   | 04/23/14<br>02/20/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Road Condition<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Russell, Valerie<br>Mcdonald Rd        | Mcdonald Rd<br>District 3         |
| Road at that address is muddy with out rocks on road  |                      |  |  |                                   |                                    |  |                                   |
| 19216   | 04/23/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Road Condition<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Johnson, Stephine<br>Grown Williams Rd | Grown Williams Rd<br>District 5   |
| Road conditions are bad one stop has pot has then another spot is nothing but mud no pavement at all only one car can |                      |  |  |                                   |                                    |  |                                   |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address                        | Location / District                |                                       |                                |
|---|----------------------|--|--|---|------------------------------------|---------------------------------------|--------------------------------|
| 19231   | 04/25/14<br>02/13/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Nutt, David<br>Chapel Hill Rd         | Chapel Hill Rd<br>District 3   |
| road collapsing where culvert is under road. Thinks the culvert is damaged.                                   |                      |  |  |   |                                    |                                       |                                |
| 19237   | 04/28/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Customer<br>Cook Cobb Rd              | Cook Cobb Rd<br>District 5     |
| Need a larger culvert   |                      |  |  |   |                                    |                                       |                                |
| 19240   | 04/28/14<br>02/26/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Adams, Lottie<br>Pisaah Bottom Rd     | Pisaah Bottom Rd<br>District 5 |
| Request the culvert area needs gravel really bumpy coming into driveway                                       |                      |  |  |   |                                    |                                       |                                |
| 19268   | 04/29/14<br>02/10/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Perkins, Elizabeth<br>Ancient Oaks Dr | Ancient Oaks Dr<br>District 3  |
| Culvert is clogged up washing out driveway and flooding property  |                      |  |  |   |                                    |                                       |                                |
| 19271   | 04/29/14<br>02/05/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Carson, Linda                         | Summerlin Rd<br>District 5     |
| Water is standing in road in two low spots that is washing the road out                                       |                      |  |  |   |                                    |                                       |                                |
| 19274   | 04/30/14<br>02/05/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Young, David<br>Fox Hollow            | Fox Hollow<br>District 1       |
| Has a drainage problem water coming from across the street into his yard flooding and bringing debris with it |                      |  |  |   |                                    |                                       |                                |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address                        | Location / District                |                                    |                                   |
|---|----------------------|--|--|---|------------------------------------|------------------------------------|-----------------------------------|
| 19295   | 05/05/14<br>02/25/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Reid, Alexandria<br>Virain Mary Rd | Virain Mary Rd<br>District 5      |
| Asphalt in curve of road is broken up in many spots in road   |                      |  |  |   |                                    |                                    |                                   |
| 19297   | 05/05/14<br>02/24/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Harris, Angela<br>Barnes Rd        | Old Natchez Trace<br>District 5   |
| Road asphalt is breaking up into chunks on the road   |                      |  |  |   |                                    |                                    |                                   |
| 19309   | 05/06/14<br>02/09/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Ditching<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Cross, Donna<br>Miqains Rd         | Miqains Rd<br>District 1          |
| Culvert is clogged water come from Hwy 16 is washing out driveway   |                      |  |  |   |                                    |                                    |                                   |
| 19313   | 05/06/14<br>02/24/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Abraham, Mike<br>Hunters Row       | Hunters Row<br>District 3         |
| Culvert on road need to be cleaned /cleared of debris causing flooding to Red Oak Plantation and property |                      |  |  |   |                                    |                                    |                                   |
| 19330   | 05/08/14<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Briser, Joe<br>N Old Canton Rd     | North Old Canton Rd<br>District 1 |
| Need new culvert old one is broken on both ends and washing out gravel on it                              |                      |  |  |   |                                    |                                    |                                   |
| 19332   | 05/08/14<br>02/16/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Ditching<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Ross, Wallace<br>Charles Rd        | Charles Rd<br>District 4          |
| Ditching needs to be dug out and culvert needs to be cleaned  |                      |  |  |   |                                    |                                    |                                   |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address                                      | Location / District                |                                   |                              |
|---|----------------------|--|--|---|------------------------------------|-----------------------------------|------------------------------|
| 19348   | 05/09/14<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Road Condition<br>Medium Priority<br>Road Maintenance | Brown, Shirley<br>Road Maintenance | Coats, Euphemia<br>Virgin Mary Rd | Virgin Mary Rd<br>District 5 |
| Road conditions are bad at the gravel end near Sulphur Spring Rd                  |                      |  |  |   |                                    |                                   |                              |
| 19396   | 05/19/14<br>02/10/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority<br>Road Maintenance       | Brown, Shirley<br>Road Maintenance | Robinson, Denise<br>Rice Rd       | Rice Rd<br>District 3        |
| Drainage on road need to be fixed flooding property because ditches need cleaning |                      |  |  |   |                                    |                                   |                              |
| 19398   | 05/19/14<br>02/13/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Gravel<br>Medium Priority<br>Road Maintenance         | Brown, Shirley<br>Road Maintenance | Burns, Joann<br>Burns Rd          | Burns Rd<br>District 5       |
| Road need gravel; washing because of rain   |                      |  |  |   |                                    |                                   |                              |
| 19399   | 05/19/14<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Ditching<br>Medium Priority<br>Road Maintenance       | Brown, Shirley<br>Road Maintenance | Burns, Joann<br>Burns Rd          | Burns Rd<br>District 5       |
| Ditches need to be cleaned out  |                      |  |  |   |                                    |                                   |                              |
| 19422   | 05/23/14<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Gravel<br>Medium Priority<br>Road Maintenance         | Brown, Shirley<br>Road Maintenance | Jones, Vanessa<br>Ramage Road     |                              |
| needs gravel at end of driveway   |                      |  |  |   |                                    |                                   |                              |
| 19449   | 05/28/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Repair<br>Medium Priority<br>Road Maintenance | Brown, Shirley<br>Road Maintenance | Deweese, Dewitt<br>Beach Bluff Rd | Beach Bluff Rd<br>District 5 |
| Need culvert to be extended on both side 5 feet for a trailer to get in and out.  |                      |  |  |   |                                    |                                   |                              |

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates                | Type / Priority                                    | Assignee / Departmen                                       | Caller / Address   | Location / District                |  |
|--|----------------------|--|--|--|------------------------------------|--|
| 19450  | 05/29/14<br>02/24/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Gravel<br>Medium Priority<br>Road Maintenance              | Brown, Shirley<br>Road Maintenance | Posev, Travis<br>Lakeshore Dr<br>Lakeshore Dr<br>District 3            |
| First Student requesting for gravel for a driveway at gate 7                   |                      |  |  |  |                                    |  |
| 19461  | 05/30/14<br>02/10/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Gravel<br>Medium Priority<br>Road Maintenance              | Brown, Shirley<br>Road Maintenance | Vance, Billy<br>Strona Rd<br>Strona Rd<br>District 1                   |
| Culvert is washing out would like to have more gravel on top                   |                      |  |  |  |                                    |  |
| 19463  | 05/30/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Flood/Water Related<br>Medium Priority<br>Road Maintenance | Brown, Shirley<br>Road Maintenance | Clark, Robert G.<br>Patrick Rd<br>Patrick Rd<br>District 4             |
| Water in ditches flooding ditches and standing                                 |                      |  |  |  |                                    |  |
| 19475  | 06/02/14<br>02/18/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Flood/Water Related<br>Medium Priority<br>Road Maintenance | Brown, Shirley<br>Road Maintenance | Abram, Mike<br>Hunters Row<br>Hunters Row                              |
| Culvert under road stopped up on both ends, flooding the area near his address |                      |  |  |  |                                    |  |
| 19480  | 06/03/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Ditching<br>Medium Priority<br>Road Maintenance            | Brown, Shirley<br>Road Maintenance | Moore, Alicia<br>Laura Dr<br>Laura Dr<br>District 4                    |
| Trees in ditch block water flow and ditches need to be cleadned                |                      |  |  |  |                                    |  |
| 19483  | 06/03/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Ditching<br>Medium Priority<br>Road Maintenance            | Brown, Shirley<br>Road Maintenance | Bailey, Willie<br>Cotton Blossom Ln<br>Cotton Blossom Ln<br>District 4 |
| Requesting ditches be cleaned out  |                      |  |  |  |                                    |  |

## Service Request Schedule Summary

### Open Requests

| Req # | Dates                | Type / Priority                | Assignee / Department                                      | Caller / Address   | Location / District                |   |
|-------|----------------------|--------------------------------|--|--|------------------------------------|---|
| 19488 | 06/04/14<br>02/09/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Bridges<br>Medium Priority<br>Road Maintenance<br>Road is sinking at bridge going towards Hinds County                           | Brown, Shirley<br>Road Maintenance | Glasscoe, Patricia<br>Joe Hall Rd<br>District 4                   |
| 19489 | 06/04/14<br>02/12/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Drainage<br>Medium Priority<br>ditch need to be cut and water flow correctly   | Brown, Shirley<br>Road Maintenance | Smith, Frank<br>Church Rd<br>Kehle Rd<br>District 3               |
| 19501 | 06/06/14<br>02/12/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Dig Out<br>Medium Priority<br>Road marked for dig-out repair near his house...area across from the marked area needs repair too. | Brown, Shirley<br>Road Maintenance | Fowler, Marlon<br>Dampeer Rd<br>Dampeer Rd<br>District 5          |
| 19521 | 06/10/14<br>02/26/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Drainage<br>Medium Priority<br>Culvert needs cleaning is flooding at culvert and mail box/ also ditches need to be cleaned       | Brown, Shirley<br>Road Maintenance | Garner, Bennie<br>Potluck Rd<br>Potluck Rd<br>District 5          |
| 19540 | 06/12/14<br>02/24/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Grading<br>Medium Priority<br>Pot holes on road need to be filled  | Brown, Shirley<br>Road Maintenance | Customer<br>Shamrock Dr<br>District 5                             |
| 19544 | 06/13/14<br>02/19/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Ditching<br>Medium Priority<br>Need ditch clean out  | Brown, Shirley<br>Road Maintenance | Williams, Earnest<br>148 Williams Rd<br>Williams Rd<br>District 5 |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates                | Type / Priority                                    | Assignee / Departmen                                       | Caller / Address            | Location / District                |  |
|---|----------------------|--|--|-----------------------------|------------------------------------|--|
| 19574   | 06/17/14<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Drainage<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Raqland, Tim<br>Wildwood Dr<br>District 1        |
| Drainage at street drain is flooding his property and next door   |                      |  |  |                             |                                    |  |
| 19576   | 06/17/14<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Gravel<br>Medium Priority   | Brown, Shirley<br>Road Maintenance | Smith, Anqieline<br>Virain Mary Rd<br>District 5 |
| Need gravel on culvert  |                      |  |  |                             |                                    |  |
| 19577   | 06/17/14<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Gravel<br>Medium Priority   | Brown, Shirley<br>Road Maintenance | Lyles, Diane<br>Virain Mary Rd<br>District 5     |
| Need gravel on culvert  |                      |  |  |                             |                                    |  |
| 19583   | 06/18/14<br>02/26/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Bridaes<br>Medium Priority  | Brown, Shirley<br>Road Maintenance | Shelby, Walter<br>Pisqah Bottom Rd<br>District 5 |
| Two bridges on Pisqah Bottom West need more gravel all is washing away and bridges looking week and possible aivinc |                      |  |  |                             |                                    |  |
| 19626   | 06/25/14<br>02/23/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Drainage<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Malone, Paul<br>Ramaae Rd<br>District 4          |
| At u driveway water is washing road and property away   |                      |  |  |                             |                                    |  |
| 19632   | 06/25/14<br>02/09/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Ditching<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Morris<br>Spring Creek Rd<br>District 4          |
| Ditches on road need to be cleaned and duqqed out   |                      |  |  |                             |                                    |  |

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address  | Location / District                                       |                                   |
|--|----------------------|--|--|---|---|-----------------------------------|
| 19635  | 06/26/14<br>02/13/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Ditching<br>Medium Priority<br>Road Maintenance             | Brown, Shirley<br>Turner, Randy<br>Cobbville Dr           | Cobbville Dr<br>District 5        |
| Ditch in front of house is washing away needs gravel like before   |                      |  |  |   |   |                                   |
| 19638  | 06/27/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Drainage<br>Medium Priority<br>Road Maintenance             | Brown, Shirley<br>Patton, Kimble<br>Robinson Springs Road | Robinson Springs Rd<br>District 3 |
| bad drainage problem at his address  |                      |  |  |   |   |                                   |
| 19648  | 06/30/14<br>02/20/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Repair<br>Medium Priority<br>Road Maintenance       | Brown, Shirley<br>Smith, John<br>McDougal Rd              | McDougal Rd<br>District 4         |
| Need old bent culvert to be replaced with new plastic one  |                      |  |  |   |   |                                   |
| 19654  | 07/01/14<br>02/06/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Repair<br>Medium Priority<br>Road Maintenance       | Brown, Shirley<br>Douglas, Hiawatha<br>Pocahontas Rd      | Pocahontas Rd<br>District 4       |
| Culvert is bent on sides either cleaned or replaced causing flooding to property because of water not flowing properly |                      |  |  |   |   |                                   |
| 19659  | 07/02/14<br>02/09/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Road Shoulder<br>Medium Priority<br>Road Maintenance        | Brown, Shirley<br>Mary Ann, Deputy Sheriff<br>Miqains Rd  | Miqains Rd<br>District 1          |
| Asphalt has washed away from shoulder if road an 8th of a mile from Robinson Rd  |                      |  |  |   |   |                                   |
| 19662  | 07/02/14<br>02/18/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Road Maintenance | Brown, Shirley<br>Bell, E.C.<br>Hwy 16 E                  | Hwy 16 E                          |
| Need new culvert for new address has it staked off   |                      |  |  |   |   |                                   |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates                | Type / Priority                | Assignee / Department                                      | Caller / Address             | Location / District                |  |                              |
|---|----------------------|--------------------------------|--|------------------------------|------------------------------------|--|------------------------------|
| 19680   | 07/07/14<br>02/11/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Drainage<br>Medium Priority  | Brown, Shirley<br>Road Maintenance | Keriqier, Leroy<br>North Old Canton Rd | Strong Rd<br>District 1      |
| Interection of Strong Rd and N Old Canton Rd culvert is stopped up with debris and mud water stands and floods the ro |                      |                                |  |                              |                                    |  |                              |
| 19684   | 07/08/14<br>02/27/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Gravel<br>Medium Priority    | Brown, Shirley<br>Road Maintenance | Wescer, Ruby<br>Putnam Rd              | Putnam Rd<br>District 5      |
| Needs gravel on her culvert   |                      |                                |  |                              |                                    |  |                              |
| 19718   | 07/14/14<br>02/24/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Pot Holes<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Orledae, Vickie<br>Serotina Rd         | Serotina Rd<br>District 3    |
| Asphalt is broken up on the sides of road from garabage trucks  |                      |                                |  |                              |                                    |  |                              |
| 19722   | 07/15/14<br>02/12/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Gravel<br>Medium Priority    | Brown, Shirley<br>Road Maintenance | Pickett, Katina<br>Mansell Rd          | Mansell Rd<br>District 5     |
| Needs rocks on newly installed culvert  |                      |                                |  |                              |                                    |  |                              |
| 19726   | 07/16/14<br>02/13/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Ditching<br>Medium Priority  | Brown, Shirley<br>Road Maintenance | Bates, Sharon<br>Oak Trail             | Oak Trail<br>District 1      |
| Ditches on road needs to be cleaned trees and etc are growing in them   |                      |                                |  |                              |                                    |  |                              |
| 19738   | 07/17/14<br>02/06/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Ditching<br>Medium Priority  | Brown, Shirley<br>Road Maintenance | Bradbery, Rose<br>Twin Cedars Ln       | Twin Cedars Ln<br>District 1 |
| Road culvert near address needs to be cleaned/unbent pipe because water is not draining thru                          |                      |                                |  |                              |                                    |  |                              |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address                  | Location / District                |                                 |                             |
|---|----------------------|--|--|-----------------------------------|------------------------------------|---------------------------------|-----------------------------|
| 19741   | 07/17/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Jones, Shanatta<br>Norris St    | Norris St<br>District 4     |
| Wateris standing at ditch in front of house not moving causing pests          |                      |  |  |                                   |                                    |                                 |                             |
| 19748   | 07/21/14<br>02/25/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Gravel<br>Medium Priority         | Brown, Shirley<br>Road Maintenance | Bobst, Clark<br>Martin Drive    | Martin Dr<br>District 5     |
| Requesting gravel on road.  |                      |  |  |                                   |                                    |                                 |                             |
| 19755   | 07/22/14<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Prver, H B<br>Rankin Rd         | Rankin Rd<br>District 5     |
| Ditches next to address is holding water because of a dry ramp holding water. |                      |  |  |                                   |                                    |                                 |                             |
| 19771   | 07/23/14<br>02/13/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Gravel<br>Medium Priority         | Brown, Shirley<br>Road Maintenance | Blackmon, Jack<br>Pocahontas Rd | Pocahontas Rd<br>District 4 |
| need gravel for culvert   |                      |  |  |                                   |                                    |                                 |                             |
| 19776   | 07/23/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Grading<br>Medium Priority        | Brown, Shirley<br>Road Maintenance | Customer                        | Bracey Rd<br>District 4     |
| Came by and requesting gravel and grading of road                             |                      |  |  |                                   |                                    |                                 |                             |
| 19789   | 07/25/14<br>02/23/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Repair<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Hester, Robert<br>Barnes Rd     | Barnes Rd<br>District 1     |
| asphalt where culvert is has washed away from shoulder of road                |                      |  |  |                                   |                                    |                                 |                             |

## Service Request Schedule Summary

### Open Requests

| Req # | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address   | Location / District  |                                     |
|-------|----------------------|--|--|--|--|-------------------------------------|
| 19810 | 07/29/14<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Road Maintenance<br>Old culvert with hole in it need to be replaced                               | Brown, Shirley<br>Road Maintenance<br>Lee, David<br>Harris Rd                | Harris Rd<br>District 4             |
| 19820 | 07/30/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Grading<br>Medium Priority<br>Road Maintenance<br>Called to request the grading of road on the gravel part and also mowing of the road       | Brown, Shirley<br>Road Maintenance<br>Griffin, Paul                          | Way Rd<br>District 5                |
| 19834 | 08/01/14<br>02/09/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Road Maintenance<br>Needs a culvert for new residence will have it staked off                     | Brown, Shirley<br>Road Maintenance<br>Barber, Bennie<br>Cherry Rose Trail    | Cherry Rose Tr<br>District 1        |
| 19836 | 08/01/14<br>02/05/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Road Maintenance<br>Extra wide culvert need for trailer to go in and out. Will have it staked off | Brown, Shirley<br>Road Maintenance<br>Gross, Eric<br>MRS St                  | Mrs St<br>District 4                |
| 19843 | 08/04/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Road Maintenance<br>Need new culvert to be installed. Will have it staked off                     | Brown, Shirley<br>Road Maintenance<br>McField, Marv<br>Harris Subdivision Rd | Harris Subdivision Rd<br>District 4 |
| 19845 | 08/05/14<br>02/18/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Ditching<br>Medium Priority<br>Road Maintenance<br>Water is standing in ditches and road at culvert west of this address                     | Brown, Shirley<br>Road Maintenance<br>Rivers, Eric<br>Cox Ferry Rd           | Cox Ferry Rd<br>District 3          |

## Service Request Schedule Summary

### Open Requests

| Req # | Dates                | Type / Priority                | Assignee / Department                                      | Caller / Address   | Location / District                |   |
|-------|----------------------|--------------------------------|--|--|------------------------------------|---|
| 19850 | 08/05/14<br>02/18/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Grading<br>Medium Priority<br>Road Maintenance<br>Road needs to be graded badly  | Brown, Shirley<br>Road Maintenance | Rav, Mike<br>Raytown Rd<br>District 5             |
| 19851 | 08/06/14<br>02/05/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Road Maintenance<br>New culvert to be installed   | Brown, Shirley<br>Road Maintenance | Scott, Lavern<br>Echols St<br>District 4          |
| 19865 | 08/11/14<br>02/06/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Bus Turn Around<br>Medium Priority<br>Road Maintenance<br>Need gravel on bus turn around   | Brown, Shirley<br>Road Maintenance | Smith, Linda<br>Banks Rd<br>District 5            |
| 19882 | 08/11/14<br>02/13/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Ditching<br>Medium Priority<br>Road Maintenance<br>culvert is stopped up with mud of the neighbors next to 316 fox Hollow in Deerfield S/D making the yard flood | Brown, Shirley<br>Road Maintenance | Gail, Sheryl<br>Fox Hollow<br>District 1          |
| 19887 | 08/13/14<br>02/12/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Repair<br>Medium Priority<br>Road Maintenance<br>Requesting culvert repair. Water coming from Tyler Ln damaging culvert at 137 Tyler Ln Ext              | Brown, Shirley<br>Road Maintenance | Bennett, Bernard<br>Tyler Lane Ext.<br>District 3 |
| 19901 | 08/15/14<br>02/13/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Resurface<br>Medium Priority<br>Road Maintenance<br>Payment is crumbling around the curve and drainage (asphalt) need to be redone                               | Brown, Shirley<br>Road Maintenance | Pender, Sylvia<br>Spring Water Cv<br>District 1   |

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address                        | Location / District                |                                       |                                   |
|--|----------------------|--|--|---|------------------------------------|---------------------------------------|-----------------------------------|
| 19915  | 08/18/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Signage Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Wade, Rav<br>Lottville                | Lottville Rd<br>District 5        |
| Would like No Dumping signs be put at the installation of the new road culvert   |                      |  |  |   |                                    |                                       |                                   |
| 19916  | 08/18/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Axtell, Mildred<br>Heindl Rd          | Heindl Rd<br>District 4           |
| Request the repair of culvert across from this address that the mowers damaged while cutting grass. It is her property also  |                      |  |  |   |                                    |                                       |                                   |
| 19919  | 08/18/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Patton, Kimble<br>Robinson Springs Rd | Robinson Springs Rd<br>District 3 |
| Need culvert installed at gate old one is old and bent   |                      |  |  |   |                                    |                                       |                                   |
| 19922  | 08/19/14<br>02/11/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Murphy, Danny<br>Dampeer Rd           | Dampeer Rd<br>District 5          |
| Need a culvert for the field across from 430 Dampeer Rd. Need it wide enough for farm equipment to get in and out. will      |                      |  |  |   |                                    |                                       |                                   |
| 19924  | 08/19/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | McClure, Trev<br>Old Gin Cove         | Old Gin Cv<br>District 3          |
| Erosion around 2 large culverts behind his house. He said one culvert floats when there is a heavy rain and water stands; it |                      |  |  |   |                                    |                                       |                                   |
| 19925  | 08/19/14<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Cook, Bart<br>Joe Hall Rd             |                                   |
| needs culvert installed; will call back when it is staked and address posted   |                      |  |  |   |                                    |                                       |                                   |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address  | Location / District                |  |
|---|----------------------|--|--|---|------------------------------------|--|
| 19927   | 08/19/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Signage Installation<br>Medium Priority<br>Road Maintenance | Brown, Shirley<br>Road Maintenance | Stewart, Charles<br>Lakeway Dr<br>District 3                 |
| Requesting 15 mph sign limit on Lakeway Dr and Palin Dr   |                      |  |  |   |                                    |  |
| 19928   | 08/19/14<br>02/23/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Road Maintenance | Brown, Shirley<br>Road Maintenance | Watts, Shirley<br>McDougal Road<br>McDougal Rd<br>District 4 |
| Requesting culvert  |                      |  |  |   |                                    |  |
| 19938   | 08/21/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Pot Holes<br>Medium Priority<br>Road Maintenance            | Brown, Shirley<br>Road Maintenance | Burrell, Robert<br>Gunter Rd<br>District 5                   |
| Road need pot holes filled close to the Old Natchez Trace   |                      |  |  |   |                                    |  |
| 19942   | 08/22/14<br>02/24/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Road Maintenance | Brown, Shirley<br>Road Maintenance | Cook, Armstead<br>Joe Hall Rd                                |
| needs culvert installed, is staked, address posted, needs 30 ft culvert   |                      |  |  |   |                                    |  |
| 19943   | 08/22/14<br>02/23/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Ditching<br>Medium Priority<br>Road Maintenance             | Brown, Shirley<br>Road Maintenance | Purvis, Olla<br>Old Canton Rd<br>Old Canton Rd<br>District 1 |
| Water standing in ditches at the corner of Old Canton Rd and Strong Rd @ 818 Strong Rd also across the street @ 779 |                      |  |  |   |                                    |  |
| 19963   | 08/26/14<br>02/23/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Signage Installation<br>Medium Priority<br>Road Maintenance | Brown, Shirley<br>Road Maintenance | Kalaber, Sandy<br>Twelve Oaks Trace<br>District 4            |
| Street sign that was on top of stop sign is missing   |                      |  |  |   |                                    |  |

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address                  | Location / District                |                                   |                               |
|--|----------------------|--|--|-----------------------------------|------------------------------------|-----------------------------------|-------------------------------|
| 19974  | 08/29/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Jones, Walter<br>Stump Bridge Rd  | Stump Bridge Rd<br>District 5 |
| Is at the corner of Stump Bridge Rd and Davis Crossing Rd and one of the culverts is stopped up and is flooding his yard |                      |  |  |                                   |                                    |                                   |                               |
| 19977  | 08/29/14<br>02/11/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Gravel<br>Medium Priority         | Brown, Shirley<br>Road Maintenance | Smith, Anaeline<br>Virain Mary Rd |                               |
| Needs gravel at end of driveway.   |                      |  |  |                                   |                                    |                                   |                               |
| 19997  | 09/03/14<br>02/05/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Repair<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Guessner, John<br>Hwy 49          | Hwy 49 N<br>District 4        |
| Need the culvert and embankment to be cut down to steep to come out drive way  |                      |  |  |                                   |                                    |                                   |                               |
| 19998  | 09/03/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Road Condition<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Banks, Hertia                     | Permenter Rd<br>District 5    |
| Loose gravel in pot holes making road rough need to be packed with tar   |                      |  |  |                                   |                                    |                                   |                               |
| 20000  | 09/04/14<br>02/10/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Road Shoulder<br>Medium Priority  | Brown, Shirley<br>Road Maintenance | Daman, Helaina                    | Cedar Hill Rd<br>District 3   |
| Road shoulders are steep on road and need to be built up   |                      |  |  |                                   |                                    |                                   |                               |
| 20004  | 09/05/14<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Limb Cutting<br>Medium Priority   | Brown, Shirley<br>Road Maintenance | Morton, Sierra                    | Wav Rd<br>District 5          |
| Limbs on road need to be cut back from road  |                      |  |  |                                   |                                    |                                   |                               |

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address                  | Location / District                |   |
|--|----------------------|--|--|-----------------------------------|------------------------------------|---|
| 20005  | 09/05/14<br>02/06/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Ditching<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Morton, Sierra<br>Banks Rd<br>District 5          |
| ditches on road need to be cleaned out so road doesn't flood when it rain  |                      |  |  |                                   |                                    |   |
| 20019  | 09/09/14<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Repair<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Davis, Arthur<br>Greens Crossing Rd<br>District 3 |
| Culvert needs to be replaced 15x30ft culvert needs to be installed, Will have it staked off, 2nd driveway next to brick mail |                      |  |  |                                   |                                    |   |
| 20025  | 09/11/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Repair<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Harris, Laroderick<br>Hwy 43<br>District 5        |
| culvert needs to be repaired and water is standing in ditches on both sides  |                      |  |  |                                   |                                    |   |
| 20032  | 09/15/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Ditching<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Burrell, Robert<br>Gunter Rd<br>District 5        |
| Ditches on road need to be cleaned road was floode after raining also Old Natchez Trace Rd                                   |                      |  |  |                                   |                                    |   |
| 20033  | 09/15/14<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Grading<br>Medium Priority        | Brown, Shirley<br>Road Maintenance | Latham, Ezelle<br>Pat Cobb Rd<br>District 5       |
| Road needs to be graded and need gravel, ditches cleaned   |                      |  |  |                                   |                                    |   |
| 20034  | 09/15/14<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Limb Cutting<br>Medium Priority   | Brown, Shirley<br>Road Maintenance | Latham, Ezelle<br>Pat Cobb Rd<br>District 5       |
| Limbs and grass need to be cut   |                      |  |  |                                   |                                    |   |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates                | Type / Priority                | Assignee / Department                                      | Caller / Address                        | Location / District                |                                      |                                  |
|---|----------------------|--------------------------------|--|---|------------------------------------|--------------------------------------|----------------------------------|
| 20040   | 09/17/14<br>02/16/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Brent, Charlotte<br>Coachmans Rd     | Coachmans Rd<br>District 2       |
| Road is separating in the middle of the road in the 200 block of Coachmans Rd approaching the cul de sac in Tavern Hill |                      |                                |  |   |                                    |                                      |                                  |
| 20056   | 09/23/14<br>02/23/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Other<br>Medium Priority                | Brown, Shirley<br>Road Maintenance | Peusch, Chris<br>Hampton Hills Blvd. | Hampton Hills Blvd<br>District 4 |
| Customer requesting culvert repair sinking at the culvert.  |                      |                                |  |   |                                    |                                      |                                  |
| 20057   | 09/23/14<br>02/24/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Peusch, Chris<br>Hampton Hills Blvd  | Hampton Hills Blvd<br>District 4 |
| Culvert is caving in near addressor possible man hole cover or inlet  |                      |                                |  |   |                                    |                                      |                                  |
| 20061   | 09/23/14<br>02/19/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Phillips, Greg<br>Timber Dr          | Timber Dr<br>District 3          |
| Culvert has sunk down   |                      |                                |  |   |                                    |                                      |                                  |
| 20063   | 09/24/14<br>02/24/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Road Shoulder<br>Medium Priority        | Brown, Shirley<br>Road Maintenance | Percy<br>Rouser Ln                   | Rouser Rd<br>District 3          |
| There is a drop off from Rouser Rd to Rouser Ln needs to be tapered off   |                      |                                |  |   |                                    |                                      |                                  |
| 20074   | 09/26/14<br>02/17/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Wright, Annie<br>Hwy 43 N            | Hwy 43 N                         |
| New culvert needs to be installed   |                      |                                |  |   |                                    |                                      |                                  |

## Service Request Schedule Summary

### Open Requests

| Req # | Dates                | Type / Priority                                    | Assignee / Departmen                                       | Caller / Address  | Location / District                |   |
|-------|----------------------|--|--|---|------------------------------------|---|
| 20087 | 09/29/14<br>02/10/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Drainage<br>Medium Priority<br>Ditches need to be cleaned/ culvert is washing out drive way   | Brown, Shirley<br>Road Maintenance | Ouail, Bryan<br>Barnes Rd<br>District 1             |
| 20098 | 10/01/14<br>02/26/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Signage Installation<br>Medium Priority<br>Two road name signs need to be replaced on top of stop signs   | Brown, Shirley<br>Road Maintenance | Hudson, Derrick<br>Ratliff Ferry Rd<br>District 5   |
| 20100 | 10/02/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Grading<br>Medium Priority<br>Road needs to be graded   | Brown, Shirley<br>Road Maintenance | Neal, Andrew<br>Society Ridge Rd<br>District 3      |
| 20101 | 10/02/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Limb Cutting<br>Medium Priority<br>Sides of road needs to be cut back especially in the curves  | Brown, Shirley<br>Road Maintenance | Neal, Andrew<br>Society Ridge Rd<br>District 3      |
| 20107 | 10/03/14<br>02/11/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Drainage<br>Medium Priority<br>At the corner of First Choice Dr and Industrial Dr there are 2/3 culverts connect that are eroding and need to be replaced | Brown, Shirley<br>Road Maintenance | Lunceford, Calvin<br>First Choice Dr<br>District 3  |
| 20108 | 10/03/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Repair<br>Medium Priority<br>Requesting gravel on culvert   | Brown, Shirley<br>Road Maintenance | Martin, Marlilyn<br>Kearney Park Road<br>District 4 |

## Service Request Schedule Summary

### Open Requests

| Req # | Dates                | Type / Priority                                    | Assignee / Departmen                                       | Caller / Address  | Location / District                |  |
|-------|----------------------|--|--|---|------------------------------------|--|
| 20109 | 10/03/14<br>02/18/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Need wider culvert nees to get existing culvert extended                 | Brown, Shirley<br>Road Maintenance | Musarove, Miles<br>Oakdale Rd<br>Oakdale Rd<br>District 3  |
| 20110 | 10/03/14<br>02/09/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Dig Out<br>Medium Priority<br>Need entrance and exit repaired.  | Brown, Shirley<br>Road Maintenance | Battle, Eric<br>Madison County Road Dept<br>Fairview Park  |
| 20111 | 10/03/14<br>02/13/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Dig Out<br>Medium Priority<br>Need entrance repaired.   | Brown, Shirley<br>Road Maintenance | Battle, Eric<br>Mcdougal Rd<br>Mcdougal Rd<br>District 4   |
| 20123 | 10/06/14<br>02/11/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Signage Installation<br>Medium Priority<br>Requesting sign at the intersection of Cedar Hill & Lake Mannsdale drive | Brown, Shirley<br>Road Maintenance | Swain, Keith<br>Cherly Lane<br>Cedar Hill Rd<br>District 3 |
| 20130 | 10/06/14<br>02/18/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Ditching<br>Medium Priority<br>Ditches on both sides need to be dug out to keep water from washing out property     | Brown, Shirley<br>Road Maintenance | Green, RC<br>Charles Rd<br>Charles Rd<br>District 4        |
| 20138 | 10/07/14<br>02/13/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Need a bigger culvert to replace the one that is already there           | Brown, Shirley<br>Road Maintenance | Mascaani, Randy<br>Stokes Rd<br>Stokes Rd<br>District 3    |

## Service Request Schedule Summary

### Open Requests

| Req # | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address   | Location / District                |   |
|-------|----------------------|--|--|--|------------------------------------|---|
| 20148 | 10/09/14<br>02/16/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Road Condition<br>Medium Priority<br>Road Maintenance<br>Wants to know the plans for Virililia Rd  | Brown, Shirley<br>Road Maintenance | Battle, Williesteen<br>Virililia Rd<br>District 4             |
| 20150 | 10/10/14<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Illegal Dumpsite<br>Medium Priority<br>Road Maintenance<br>trash under bridge needs to be cleaned out  | Brown, Shirley<br>Road Maintenance | Carson, Aaqie<br>Renfroe Rd                                   |
| 20152 | 10/10/14<br>02/09/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Down Tree<br>Medium Priority<br>Road Maintenance<br>Tree is leaning towards road and has not fallen  | Brown, Shirley<br>Road Maintenance | Deputy Sheriff<br>Lone Pine Rd<br>District 5                  |
| 20156 | 10/09/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Road Maintenance<br>culvert installation needed...staked and address will be posted   | Brown, Shirley<br>Road Maintenance | Johnson, Jared<br>Old Yazoo City Rd<br>District 4             |
| 20165 | 10/15/14<br>02/13/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Signage Installation<br>Medium Priority<br>Road Maintenance<br>Deputy request a stop ahead sign just before stop sign on Livingston Vernon Rd between the firestation and Kearney Pa | Brown, Shirley<br>Road Maintenance | Kaitlin, Deputy Sheriff<br>Livingston Vernon Rd<br>District 4 |
| 20167 | 10/15/14<br>02/10/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Road Maintenance<br>Requesting culvert  | Brown, Shirley<br>Road Maintenance | Brown, Johnnie<br>Stout Road<br>Stout Rd<br>District 3        |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address                        | Location / District                |                                   |                                 |
|---|----------------------|--|--|---|------------------------------------|-----------------------------------|---------------------------------|
| 20176   | 10/16/14<br>02/26/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Sink Hole<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Clark, Davis<br>Ridgfield Dr      | Ridgfield Dr<br>District 3      |
| Sink hole has formed at the corner of Ridgfield Dr and Eastfield Dr at the sidewalk and culvert near this address |                      |  |  |   |                                    |                                   |                                 |
| 20178   | 10/17/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Customer, Greg<br>Patrick Road    | Old Yazoo City Rd<br>District 4 |
| Requesting that culvert be checked on Old Yazoo City Road.  |                      |  |  |   |                                    |                                   |                                 |
| 20181   | 10/20/14<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Other<br>Medium Priority                | Brown, Shirley<br>Road Maintenance | Battle, Erik<br>Vaughn Street     | Vaughn St<br>District 4         |
| Requesting rocks on/for dry ramp.   |                      |  |  |   |                                    |                                   |                                 |
| 20184   | 10/20/14<br>02/25/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Manor, Tom<br>Twin Lakes Dr       | Twin Lakes Dr<br>District 1     |
| Has been a wash out since crew came over to fix problem : need more gravel  |                      |  |  |   |                                    |                                   |                                 |
| 20190   | 10/22/14<br>02/24/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Ditching<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Pearson, Rachael<br>Twin Lakes Dr | Twin Lakes Dr<br>District 1     |
| Ditch is washing out where there is a pole  |                      |  |  |   |                                    |                                   |                                 |
| 20191   | 10/22/14<br>02/23/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Signage Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Pearson, Rachael<br>Twin Lakes Dr | Twin Lakes Dr<br>District 1     |
| Requesting a No Littering/Dumping sign be put up at the creek leading to the lake                                 |                      |  |  |   |                                    |                                   |                                 |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address  | Location / District                |  |
|---|----------------------|--|--|---|------------------------------------|--|
| 20192   | 10/22/14<br>02/23/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Limb Cutting<br>Medium Priority<br>Road Maintenance         | Brown, Shirley<br>Road Maintenance | Johnson, Albert<br>Body Rd<br>District 5             |
| Limbs from trees need to be cut down just as you turn onto road                 |                      |  |  |   |                                    |  |
| 20193   | 10/22/14<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Road Maintenance | Brown, Shirley<br>Road Maintenance | Robertson, Randy<br>Holmes Hollow Lane<br>District 5 |
| Requesting culvert  |                      |  |  |   |                                    |  |
| 20198   | 10/23/14<br>02/24/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Signage Installation<br>Medium Priority<br>Road Maintenance | Brown, Shirley<br>Road Maintenance | Spro, Jeff<br>Twelve Oaks Trace<br>District 4        |
| Name sign and post need replacing   |                      |  |  |   |                                    |  |
| 20207   | 10/28/14<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Ditching<br>Medium Priority<br>Road Maintenance             | Brown, Shirley<br>Road Maintenance | Morris, Lawrence<br>Moss Rd<br>District 5            |
| Need cross drain cleaned out  |                      |  |  |   |                                    |  |
| 20208   | 10/28/14<br>02/06/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Pot Holes<br>Medium Priority<br>Road Maintenance            | Brown, Shirley<br>Road Maintenance | Wright, Betsy<br>Sweet Wright Rd<br>District 5       |
| Road is crumbling and have made a hole in road : hard to pass going from a hill |                      |  |  |   |                                    |  |
| 20215   | 10/29/14<br>02/24/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Signage Installation<br>Medium Priority<br>Road Maintenance | Brown, Shirley<br>Road Maintenance | Hughes, Cleo<br>Riley Williams Rd<br>District 5      |
| Would like a No Dumping sign: needed near the road culverts                     |                      |  |  |   |                                    |  |

## Service Request Schedule Summary

### Open Requests

| Req # | Dates                | Type / Priority                | Assignee / Department                                      | Caller / Address  | Location / District                |  |
|-------|----------------------|--------------------------------|--|---|------------------------------------|--|
| 20219 | 10/30/14<br>02/04/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Drainage<br>Medium Priority<br>Need old culvert and ditch cleaned out so water may flow freely  | Brown, Shirley<br>Road Maintenance | Sullins, Barbara<br>West Side Ln<br>District 1   |
| 20224 | 11/03/14<br>02/19/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Repair<br>Medium Priority<br>At the junction of Mcmillon Rd and Stribling Rd a road culvert has come out of the ground and is being filled with dirt. | Brown, Shirley<br>Road Maintenance | Aubin, Paul<br>Mcmillon Rd<br>District 3         |
| 20246 | 11/06/14<br>02/26/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b> | Signage Installation<br>Medium Priority<br>A sign need to slow down traffic form Sutherland Rd to McCullough Rd   | Brown, Shirley<br>Road Maintenance | Nettles, Diane<br>Lorina Rd<br>District 5        |
| 20247 | 11/06/14<br>02/13/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b> | Limb Cutting<br>Medium Priority<br>On Livinaston Rd in the 90 degree curve limbs need to be cut back  | Brown, Shirley<br>Road Maintenance | Russell, Randy<br>Livinaston Rd<br>District 2    |
| 20249 | 11/06/14<br>02/09/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b> | Pot Holes<br>Medium Priority<br>Requesting pothole repair This is in the (WOODLANDS SPRING SUB.)  | Brown, Shirley<br>Road Maintenance | Henfey, Annie<br>Spring Creek Cove<br>District 4 |
| 20267 | 11/12/14<br>02/17/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b> | Pot Holes<br>Medium Priority<br>Pot hole need to be filled badlv  | Brown, Shirley<br>Road Maintenance | Foil, Denny<br>Moss Rd<br>District 5             |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates                | Type / Priority                                    | Assignee / Departmen                                       | Caller / Address                  | Location / District                |   |
|---|----------------------|--|--|-----------------------------------|------------------------------------|---|
| 20279   | 11/17/14<br>02/16/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b> | Road Condition<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Nadette<br>Pecan St<br>Pecan St<br>District 4   |
| Street is blocked off with barrels need to be fixed so the bus can turn on street to drop off children                      |                      |  |  |                                   |                                    |   |
| 20283   | 11/18/14<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b> | Culvert Repair<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Customer<br>Old Hwy 51<br>Old Hwy 51<br>Old Hwy 51                                      |
| Came by to request someone comes out check culvert that was just been installed and possible water leak.                    |                      |  |  |                                   |                                    |   |
| 20284   | 11/18/14<br>02/18/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b> | Ditching<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Harris, Willie<br>Virain Mary Rd<br>Virain Mary Rd                                      |
| sinkhole in vard due to ditch staving full of water and water running in yard.  |                      |  |  |                                   |                                    |   |
| 20285   | 11/18/14<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b> | Road Condition<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Patterson, Gary<br>Depandable RV<br>Depandable RV<br>Enterprise Dr<br>District 3        |
| Enterprise Dr and American Way has a bad washout at intersection  |                      |  |  |                                   |                                    |   |
| 20288   | 11/19/14<br>02/16/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b> | Road Condition<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Foy, James<br>Davis Crossing Rd<br>Davis Crossing Rd<br>Davis Crossing Rd<br>District 5 |
| Water is cutting under the road washing out the dirt from under road: possible caving in of road                            |                      |  |  |                                   |                                    |   |
| 20300   | 11/20/14<br>02/11/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b> | Culvert Repair<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Morris<br>Ashbrooke Trl<br>Ashbrooke Trl<br>District 3                                  |
| Cross drain / culvert for is stopped up with sill/mud-dirt needs to be cleaned out at intersection of Ashbrooke Trail and D |                      |  |  |                                   |                                    |   |

## Service Request Schedule Summary

### Open Requests

| Req # | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address   | Location / District                |  |
|-------|----------------------|--|--|--|------------------------------------|--|
| 20320 | 12/01/14<br>02/06/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b> | Gravel<br>Medium Priority<br>Requering gravel on culvert   | Brown, Shirley<br>Road Maintenance | Scott, Darrell<br>Joe Hall Road<br>Joe Hall Rd<br>District 4           |
| 20325 | 12/02/14<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b> | Pot Holes<br>Medium Priority<br>Pot holes on road need to be filled  | Brown, Shirley<br>Road Maintenance | Stewart, Maria<br>Davis Crossing Rd<br>Davis Crossing Rd<br>District 5 |
| 20337 | 12/04/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b> | Road Condition<br>Medium Priority<br>Asphalt is broken up badly need to be repaired                              | Brown, Shirley<br>Road Maintenance | Owens, Johnathan<br>Devlin Springs Dr<br>District 1                    |
| 20338 | 12/04/14<br>02/05/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b> | Limb Cutting<br>Medium Priority<br>Low limb hanging could fall at any moment near Lone Pine Rd                   | Brown, Shirley<br>Road Maintenance | Kim, Sheriff Dept<br>Barnes Rd<br>District 1                           |
| 20339 | 12/04/14<br>02/13/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b> | Signage Installation<br>Medium Priority<br>Road name sign is down on around                                      | Brown, Shirley<br>Road Maintenance | Williams, Willie Ruth<br>Lovelace Lane<br>Lovelace Lane<br>District 5  |
| 20347 | 12/09/14<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b> | Pot Holes<br>Medium Priority<br>Pot hole on road need to be filled also check all of Ridgfield S/D for pot holes | Brown, Shirley<br>Road Maintenance | Peacock, Eddie<br>Ridgfield Dr<br>District 3                           |

## Service Request Schedule Summary

### Open Requests

| Req # | Dates                | Type / Priority                                    | Assignee / Department                                       | Caller / Address   | Location / District                |  |
|-------|----------------------|--|---|--|------------------------------------|--|
| 20348 | 12/09/14<br>02/16/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b>  | Pot Holes<br>Medium Priority<br>Entrance to church has a pot hole that need to be filled               | Brown, Shirley<br>Road Maintenance | Peacock, Eddie<br>Gluckstadt Rd<br>District 3                      |
| 20349 | 12/09/14<br>02/16/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b>  | Pot Holes<br>Medium Priority<br>Pot holes and sides of road need to be filled end                      | Brown, Shirley<br>Road Maintenance | Peacock, Eddie<br>Bozeman Rd<br>District 3                         |
| 20355 | 12/10/14<br>02/25/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b>  | Pot Holes<br>Medium Priority<br>Requesting potholes to be repaired Yandell Road sub. Magnolia Point??? | Brown, Shirley<br>Road Maintenance | Williams, Daniel<br>Porter Ridge Drive<br>District 4               |
| 20356 | 12/11/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b>  | Pot Holes<br>Medium Priority<br>Pot hole on road need to be filled badly                               | Brown, Shirley<br>Road Maintenance | Linda<br>Orkin Prop Mat<br>Heritage Blvd<br>District 4             |
| 20357 | 12/11/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b>  | Signage Installation<br>Medium Priority<br>Road sign is need for the entrance to Kemper Creek Rd       | Brown, Shirley<br>Road Maintenance | Linda<br>Orkin Prop Mat<br>Heritage Blvd<br>District 4             |
| 20367 | 12/18/14<br>02/11/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>38.7 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Requesting culvert (already stake off)                      | Brown, Shirley<br>Road Maintenance | Harris, Linda<br>Stumpbridge Road<br>Stump Bridge Rd<br>District 5 |

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates                | Type / Priority                                    | Assignee / Department                                       | Caller / Address                   | Location / District                |  |                                    |
|--|----------------------|--|---|------------------------------------|------------------------------------|--|------------------------------------|
| 20369  | 12/19/14<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>37.8 <b>O-to-C</b> | Road Condition<br>Medium Priority  | Brown, Shirley<br>Road Maintenance | Miles, Tawakia<br>Oil Mill Quarters Rd | Oil Mill Quarters Rd<br>District 5 |
| Called about the conditions of road need to be repaved over                              |                      |  |   |                                    |                                    |  |                                    |
| 20370  | 12/22/14<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>35.0 <b>O-to-C</b> | Drainage<br>Medium Priority        | Brown, Shirley<br>Road Maintenance | Pate, Carolyn<br>Lake Castle Rd        | Lake Castle Rd<br>District 1       |
| on left side of culvert is stopped up and not draining water                             |                      |  |   |                                    |                                    |  |                                    |
| 20376  | 12/23/14<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>33.9 <b>O-to-C</b> | Gravel<br>Medium Priority          | Brown, Shirley<br>Road Maintenance | Russell, Valeria<br>McDonald Rd.       | McDonald Rd<br>District 3          |
| Requesting gravel on entire road   |                      |  |   |                                    |                                    |  |                                    |
| 20387  | 12/29/14<br>02/13/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>27.9 <b>O-to-C</b> | Bus Turn Around<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Cokerham, Pamela<br>Grown Williams Rd  | Grown Williams Rd<br>District 5    |
| Bus has made ruts in driveway hard for cars to get out of                                |                      |  |   |                                    |                                    |  |                                    |
| 20389  | 12/29/14<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>27.9 <b>O-to-C</b> | Down Tree<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Bankston, Burton                       | Old Natchez Trace<br>District 5    |
| Tree is leaning on another tree limb needs to come down before it falls near 928 address |                      |  |   |                                    |                                    |  |                                    |
| 20390  | 12/29/14<br>02/20/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>27.8 <b>O-to-C</b> | Road Condition<br>Medium Priority  | Brown, Shirley<br>Road Maintenance | Patrick, James<br>Lovelace Lane        | Lovelace Lane<br>District 5        |
| Road is muddy and hard to drive  |                      |  |   |                                    |                                    |  |                                    |

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates                | Type / Priority                                    | Assignee / Department                                       | Caller / Address                        | Location / District                |                                |                           |
|--|----------------------|--|---|---|------------------------------------|--------------------------------|---------------------------|
| 20395  | 12/30/14<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>26.8 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Howell, Ray<br>Hallmark Pl     | Hallmark Dr<br>District 3 |
| sidewalk collapsing at 104 Hallmark Place, 123 Brierfield Drive, 134 Hartfield Dr and a section between 116 and 118 Weld   |                      |  |   |   |                                    |                                |                           |
| 20399  | 12/31/14<br>02/25/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>26.0 <b>O-to-C</b> | Down Tree<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Evans Jr, Rudolph<br>Swamp Rd  | Swamp Rd<br>District 5    |
| Tree is rotten and is holding to another tree. Have a red ribbon tied on it  |                      |  |   |   |                                    |                                |                           |
| 20407  | 01/05/15<br>02/06/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>21.9 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Ross, Wallace<br>Charles Rd    | Charles Rd<br>District 4  |
| Need culvert installed at new address. Will have it staked off.  |                      |  |   |   |                                    |                                |                           |
| 20408  | 01/05/15<br>02/06/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>21.8 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Ross, Wallace<br>Charles Rd    | Charles Rd<br>District 4  |
| Culvert need to be installed at new address. Will have it staked off.  |                      |  |   |   |                                    |                                |                           |
| 20409  | 01/05/15<br>02/24/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>20.8 <b>O-to-C</b> | Ditching<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Ross, Wallace<br>Charles Rd    | Charles Rd<br>District 4  |
| Ditches need to be cleaned from address to Cane Creek Rd   |                      |  |   |   |                                    |                                |                           |
| 20412  | 01/06/15<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>19.8 <b>O-to-C</b> | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Journigan, Diana<br>Way Circle |                           |
| Her culvert is bent and water doesn't flow through it, so water stands in her driveway. She needs her culvert replaced and |                      |  |   |   |                                    |                                |                           |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates                | Type / Priority                                    | Assignee / Department                                       | Caller / Address                        | Location / District                |                                      |                                  |
|---|----------------------|--|---|---|------------------------------------|--------------------------------------|----------------------------------|
| 20416   | 01/07/15<br>02/10/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>18.9 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Arnold, Mary Alice<br>Lubertha Rd    | Lubertha Rd<br>District 3        |
| Culvert has caved in and has a hole in it                             |                      |  |   |   |                                    |                                      |                                  |
| 20421   | 01/08/15<br>02/10/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>17.9 <b>O-to-C</b> | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Buckley, Velma<br>Williams Carson Rd | Williams Carson Rd<br>District 5 |
| Pot holes on road need to be filled. check aslo for dips/ruts in road |                      |  |   |   |                                    |                                      |                                  |
| 20422   | 01/08/15<br>02/25/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>17.7 <b>O-to-C</b> | Culvert Installation<br>Low Priority    | Brown, Shirley<br>Road Maintenance | Jackson, Latasha<br>131 Body Rd      | Body Rd<br>District 5            |
| Need culvert installed. staked between two mailboxes                  |                      |  |   |   |                                    |                                      |                                  |
| 20425   | 01/09/15<br>02/25/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>18.0 <b>O-to-C</b> | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Smith, Loraine<br>Mcelrov Smith Rd   | Mcelrov Smith Rd<br>District 4   |
| Culvet is bent on one side and water is not flowing but standing      |                      |  |   |   |                                    |                                      |                                  |
| 20427   | 01/12/15<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>14.0 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Giuffria, Christopher<br>Pinetree Ln | Pinetree Ln<br>District 3        |
| need a new culvert installed  |                      |  |   |   |                                    |                                      |                                  |
| 20434   | 01/13/15<br>02/13/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>12.7 <b>O-to-C</b> | Sink Hole<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Caller                               | Cox Ferry Rd<br>District 4       |
| Sinkhole forming on Cox Ferry Rd near Hwy 49                          |                      |  |   |   |                                    |                                      |                                  |

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates                | Type / Priority                                    | Assignee / Department                                       | Caller / Address  | Location / District                |  |
|--|----------------------|--|---|---|------------------------------------|--|
| 20436  | 01/14/15<br>02/18/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>11.8 <b>O-to-C</b> | Sink Hole<br>Medium Priority<br>Road Maintenance            | Brown, Shirley<br>Road Maintenance | Estes, Michael<br>Stillhouse Creek Dr<br>Stillhouse Creek Dr<br>District 1 |
| Sink hole has formed in yard   |                      |  |   |   |                                    |  |
| 20439  | 01/15/15<br>02/19/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>11.0 <b>O-to-C</b> | Bus Turn Around<br>Medium Priority<br>Road Maintenance      | Brown, Shirley<br>Road Maintenance | Smith, Linda<br>Banks Rd<br>Banks Rd<br>District 3                         |
| bus turnaround some attention has a hole forming                       |                      |  |   |   |                                    |  |
| 20441  | 01/16/15<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>10.1 <b>O-to-C</b> | Culvert Repair<br>Medium Priority<br>Road Maintenance       | Brown, Shirley<br>Road Maintenance | Customer<br>Miaains Rd<br>District 1                                       |
| Called to request gravel for the recently repaired road culverts       |                      |  |   |   |                                    |  |
| 20442  | 01/16/15<br>02/17/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>10.1 <b>O-to-C</b> | Road Condition<br>Medium Priority<br>Road Maintenance       | Brown, Shirley<br>Road Maintenance | Anqelo, Fred<br>Roberts Rd<br>District 4                                   |
| Requesting that some maintence be done on road need to be repaved      |                      |  |   |   |                                    |  |
| 20444  | 01/16/15<br>02/12/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>10.1 <b>O-to-C</b> | Signage Installation<br>Medium Priority<br>Road Maintenance | Brown, Shirley<br>Road Maintenance | Gibbs, Gale<br>Anderson Station Road<br>Stokes Rd<br>District 3            |
| Requesting name sign   |                      |  |   |   |                                    |  |
| 20446  | 01/16/15<br>02/16/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.9 <b>O-to-C</b>  | Bus Turn Around<br>Medium Priority<br>Road Maintenance      | Brown, Shirley<br>Road Maintenance | Boldin, Martha<br>Brown Dr<br>Brown Dr<br>District 4                       |
| Bus is turning onto driveway and is making it muddy needs gravel badly |                      |  |   |   |                                    |  |

## Service Request Schedule Summary

### Open Requests

| Req # | Dates                | Type / Priority                | Assignee / Department                                      | Caller / Address  | Location / District                |  |
|-------|----------------------|--------------------------------|--|---|------------------------------------|--|
| 20447 | 01/16/15<br>02/17/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.9 <b>O-to-C</b> | Pot Holes<br>Medium Priority<br>Road Maintenance<br><br>Pot hole on road damaged tire/rim   | Brown, Shirley<br>Road Maintenance | Edwards, William<br><br>Catlett Rd<br>District 3       |
| 20448 | 01/16/15<br>02/19/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.9 <b>O-to-C</b> | Road Condition<br>Medium Priority<br>Road Maintenance<br><br>Trucks are damaging road making a new subdivision  | Brown, Shirley<br>Road Maintenance | Jamison, Lavetta<br><br>Germantown Ln<br>District 4    |
| 20449 | 01/16/15<br>02/18/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.8 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Road Maintenance<br><br>Request that current culvert have extensions for a truck to get in and out of driveway | Brown, Shirley<br>Road Maintenance | Lyles, Diane<br>Virain Mary Rd<br>District 5           |
| 20451 | 01/16/15<br>02/19/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.8 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Road Maintenance<br><br>Request a new culvert be installed. Will have it staked off                            | Brown, Shirley<br>Road Maintenance | Prevost, Tim<br>Cherry Rose Tr<br>District 1           |
| 20455 | 01/20/15<br>02/20/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>6.0 <b>O-to-C</b> | Pot Holes<br>Medium Priority<br>Road Maintenance<br><br>Pot hole near address that has gotten deep and wide   | Brown, Shirley<br>Road Maintenance | Westerfield, Bill<br>North Old Canton Rd<br>District 2 |
| 20465 | 01/20/15<br>02/27/15 | <b>Request Schedule Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>5.8 <b>O-to-C</b> | Grading<br>Medium Priority<br>Road Maintenance<br><br>Road is in need of grading badly  | Brown, Shirley<br>Road Maintenance | Butler, Toby<br><br>Twelve Oaks Trace<br>District 4    |

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address                  | Location / District                |                                 |                                 |
|--|----------------------|--|--|-----------------------------------|------------------------------------|---------------------------------|---------------------------------|
| 20468  | 01/21/15<br>02/26/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>5.0 <b>O-to-C</b> | Road Condition<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Hughes, Pat<br>Rouser Rd        | Rouser Rd<br>District 3         |
| The paving of Livingston Rd and Rouser Rd needs to be smoothed out between the two roads |                      |  |  |                                   |                                    |                                 |                                 |
| 20469  | 01/21/15<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>5.0 <b>O-to-C</b> | Resurface<br>Medium Priority      | Brown, Shirley<br>Road Maintenance | Murphy, Tommy<br>Way Rd         | Davis Crossing Rd<br>District 5 |
| Road needs to be repaved because of the damage by log trucks                             |                      |  |  |                                   |                                    |                                 |                                 |
| 20472  | 01/21/15<br>02/18/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>4.8 <b>O-to-C</b> | Pot Holes<br>Medium Priority      | Brown, Shirley<br>Road Maintenance | Wilkson, Brad<br>Cedar Green Dr | Cedar Green Dr<br>District 4    |
| need road repaired   |                      |  |  |                                   |                                    |                                 |                                 |
| 20479  | 01/22/15<br>02/27/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>3.8 <b>O-to-C</b> | Pot Holes<br>Medium Priority      | Brown, Shirley<br>Road Maintenance | Christian, Eunice               | Bozeman Rd<br>District 3        |
| Hit pot hole on road and damaged tire just in front of huge church construction          |                      |  |  |                                   |                                    |                                 |                                 |
| 20483  | 01/26/15<br>02/11/15 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Pot Holes<br>Medium Priority      | Brown, Shirley<br>Road Maintenance | Randall                         | Dewees Rd<br>District 3         |
| pot holes need to be filled badly: check entire road                                     |                      |  |  |                                   |                                    |                                 |                                 |

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**Open Requests: 251**      **0.00 S-to-C Average Duration**  
**2.59 O-to-C Average Duration**

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**Total Requests: 251**      **0.00 S-to-C Average Duration**  
**2.59 O-to-C Average Duration**